



Claims Management, Rehabilitation and Return to Work Programs

OBJECTIVE

This course provides the participants with the skills and knowledge to assist with the management of workers compensation claims and return to work programs. It also emphasises the importance of getting injured workers back to work as soon as possible and the importance of working with the health professionals involved to achieve the desired outcome.

WHO SHOULD DO THIS COURSE?

Individuals who require the skills and knowledge to assist with the management of workers compensation claims, rehabilitation and return to work programs

COURSE CONTENT

Upon completion of the training participants will have an understanding of:

- Return to Work Programs
- Advising of acceptance of claims
- Processing workers compensation claims
- Assisting with the design of a rehabilitation program
- Assist with breaches of return to work programs
- Assist with the evaluation of the rehabilitation and RTW programs
- Monitoring rehab and RTW programs

Pre-requisites	Nil
Duration	4 Hours
Qualification	Upon successful completion participants will be issued with a Statement of Completion: <i>Assist with claims management, rehabilitation and return to work programs</i> . Participants can achieve on successful completion of a workplace project a Statement of Attainment in partial completion of a Cert IV in WHS or FLM.
When to Arrive	It will be helpful if you can arrive at least 10 minutes before the scheduled start time.
What to Wear	All course participants are required to wear appropriate work attire.
Morning Tea and Lunch	Feel free to grab a tea or coffee before the course starts and at any time during the course. Participants will be offered morning /afternoon tea. There are a range of lunch bars close by.